ITBroker.com

Acceptable Use Policy

https://www.itbroker.com/legal/acceptable-use-policy

Effective November 3, 2026

This policy sets out what you may not do when you use our websites and tools. It is part of our Terms of Use, and the words defined there mean the same here. This policy is issued by Information Technology Broker LLC, a Texas limited liability company ("ITBroker.com", "we" or "us").

It applies to all of the Services, as the Terms of Use define them.

1. What you may not do

You may not use the Services, or help anyone else use them, to:

1. break any law or regulation, or infringe anyone's rights, including their privacy and intellectual property;
2. send, store or share material that is unlawful, fraudulent, threatening, harassing, defamatory or obscene, or that exploits or harms minors in any way;
3. send spam, phishing messages or other unsolicited bulk messages, or use a Secret link or an upload to spread malware, stolen credentials or other people's personal information without their permission;
4. upload or send viruses, malware or any code meant to damage, interfere with or take over a system or data;
5. give false information in our forms, use someone else's name or email address without their permission, or pretend to be someone you are not, including one of our staff;
6. get around, disable or test our security measures, bot checks or rate limits, or try to reach parts of the Services or data you are not allowed to reach;
7. put an unreasonable load on the Services, for example with automated requests, scripts or scrapers, other than ordinary search engine indexing that follows our robots.txt file;
8. copy our content in bulk or collect it into a database or directory, or build a competing product or service from it, without our written permission;
9. copy, decompile or reverse engineer our software, except where the law allows it despite this restriction;
10. harass, threaten or abuse our staff or anyone else connected with the Services; or
11. submit false reports of abuse or misuse our support channels.

2. Contract Upload

Contract Upload is for agents and partners who share telecom and IT service contracts with us. Upload only documents you have the right to share, and remove customer names, contact details and street addresses before you upload, as the instructions on the page explain.

3. ITBroker.com Secret

Secret is for sharing a password or other sensitive text once, with someone who needs it. You are responsible for what you put in a secret and who you send the link to. We cannot read secrets, but we can remove a secret when we receive a credible report that it is being used for abuse.

4. What we do about a breach

What we do depends on how serious the breach is and whether it has happened before. We may warn you, remove content, block your access to some or all of the Services, or report the matter to the authorities when we believe someone's safety, or the law, requires it. We do not have to warn you first.

5. Reporting abuse

To report abuse of the Services, email abuse@itbroker.com. Tell us what happened, where (for example, the page or link involved) and when, and include any evidence you have. We review every report, and we keep the reporter's identity confidential unless the law requires otherwise.

6. Changes

When we change this policy, we update the effective date at the top.

7. Contact

Questions about this policy go to legal@itbroker.com, or by mail to Information Technology Broker LLC, 539 W Commerce St Ste 3900, Dallas, Texas 75208.